

**Maximize  
physical security  
systems today  
while preparing  
for the fully  
integrated system  
of tomorrow**



**TELAID<sup>®</sup>**  
TECHNOLOGY LIFECYCLE SOLUTIONS  
FOR MULTI-SITE CLIENTS<sup>™</sup>

When it comes to physical security, getting from current state to desired state is a journey. It's important to leverage investments in existing technology assets while moving toward a fully automated, integrated physical security system of the future.

Telaid is the partner that can help advance physical security systems on a given timeline and budget. Dedicated to achieving our clients' business objectives through technology, Telaid is flexible, technology agnostic, and can lay the groundwork for physical layer infrastructure that performs today while preparing to accommodate the systems of tomorrow. With Telaid, it's possible to realize a unified, fully integrated physical security system with less time, task, cost and risk.

## A full range of technologies to meet a variety of needs

Technology agnostic, Telaid works with a variety of best-of-breed providers to meet the performance needs and budget constraints of each situation. We provide individual physical security hardware, combination, unified or custom solutions.



### Individual Solutions

Round out physical security systems with needed solutions to ensure performance in the areas of surveillance, alarms and secured access. Shore up security in target areas or automate key aspects of physical security with these fundamental solutions: video, intrusion alarm or access control.



### Combination Systems

Combination solutions deliver exponential benefit from aggregated data. Telaid can help design and deploy an integrated system of IP cameras and access control or access control and intrusion alarms - or integrate a new system with existing legacy hardware. Working together, these systems deliver more data and more comprehensive functionality for improved insight.



### The Unified Solution: Video + Intrusion + Access Control

This unified solution sets the stage for an integrated, fully automated system that covers monitoring, people movement and visual identification. Together, these systems provide a complete picture of what's happening, with data that can be visually collaborated, and/or transferred to other stakeholders in the business such as marketing, merchandising or operations.



### Custom Solution

Telaid can also architect and deploy a custom physical security solution, complete with desired components and functionality. Full-featured and automated, customized physical security solutions can include anything from wearables to analytics, IoT sensors or RFID, and can be leveraged for business operations as well as overall security. Proven to deliver significant savings in time and resources, maximize data for comprehensive business use, and enable remote management of critical physical security systems, unified systems offer complete performance in the digital age.

No matter the need, Telaid can support physical security systems and position them for fully unified, automated functionality, aggregating disparate systems into a single platform to accomplish critical business objectives.

# Ongoing service and support

Telaid offers support well beyond deployment of critical physical security technologies. In fact, we provide comprehensive lifetime services and support for the full range of technologies.



## DAY 2 SERVICES

Telaid can provide the critically needed services after deployment is completed and operations are underway. Let Telaid monitor intrusion alarms to ensure facilities are secure and free up internal resources for other activities. From a customized Break/Fix contract to repair or replace devices, to Move/Add/Change requests to ensure devices are properly placed for performance, Telaid can help you plan for these expenses and manage costs with a custom contract.



## TECHNOLOGY REFRESH PROGRAM

Make the most out of technology by organizing and maintaining it and preparing for advanced replacement at end of usefulness. Telaid's state-of-the-art Technology Solution Center (TSC) can inventory, stage and configure devices for the precise location and purpose and then ship them for just-in-time deployment. We can also repair and replace hardware, handle hardware firmware updates, patches and enhancements, and complete software platform updates and enhancements.



## CENTRALIZED STAGING AND CONFIGURATION

Whether preparing for a new store rollout or simply changing out damaged equipment, pre-staging makes installation a breeze. Telaid can document and save all individual device configurations for restoration in case of the unexpected. Then enjoy 24/7 access to our customer portal to validate hardware and view status reports.

## SUCCESS STORY:

### Telaid deploys integrated physical security system that delivers automation and savings

Telaid helped a highly successful international retailer launch dozens of U.S. stores with a fully automated physical security system that is streamlining operations, preventing losses and delivering a better customer experience. Some features of the solution include:

- Best-of-breed access control solutions manage access by role and enable remote locking and unlocking of doors for completely keyless stores.
- Alarms and alerts for doors left open for more than a few seconds

Let Telaid pave the way toward a fully integrated, automated physical security system tomorrow by leveraging the assets you have today.

E: [inquiry@telaid.com](mailto:inquiry@telaid.com)

T: 800.205.5556





Telaid specializes in multi-site technology deployments, serving enterprise multi-site clients seeking to reduce time, cost, and risk associated with these initiatives. Our “Zero Defect Model” and automated configuration process coupled with our real time inventory management tool provide clients a proven and efficient solution for managing existing or deploying new technology.

Our expanded Technology Lifecycle Solutions coupled with our PMO & Service Delivery Organization provide our clients a wide range of options.

Our physical security practice is helping our multi-site clients bridge the gap between LP and IT. Whether migrating from an analog to IP surveillance system or performing Depot/Repair and Break/Fix on CCTV systems, Telaid will customize a program for you.



## Telaid can handle your multi-site technology deployments

To learn more about Telaid and our capabilities,  
or to speak with one of our experts, contact us:

E: [inquiry@telaid.com](mailto:inquiry@telaid.com) | T: 800.205.5556



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