



Monitoring and maintaining devices on your network just got a whole lot easier

Failure of devices on the network can result in costly downtime, expensive maintenance visits and an overwhelmed IT team. Fortunately, Telaid DeviceWatch, powered by Canopy, makes monitoring and maintaining devices on the network simple, automated and failsafe. Discover how DeviceWatch can optimize uptime of your network devices.

What is DeviceWatch?

DeviceWatch is a fully configurable remote monitoring and management (RMM) software platform built to manage complex deployments and mixed device fleets at scale. DeviceWatch accommodates a range of hardware types, from network equipment to digital signage, POS, security equipment, IoT sensors and more.

How is Telaid's DeviceWatch different?

Among a growing number of RMM solutions, Telaid DeviceWatch stands out in the level of flexibility and scope of capabilities it provides.

Flexible: DeviceWatch runs on any derivative of Linux or Windows OS and builds cloud-to-cloud integrations for iOS and Android, allowing it to accommodate a wide variety of devices and systems.

Customizable: In addition to connecting with any device, DeviceWatch is extensible at the enterprise/UI level as well. From configurable KPIs and dashboards to customizable remote actions, automation workflows and analytics, DeviceWatch can be tailored to deliver actions and data specified by the customer.

Automated: Common failures can be avoided with actions such as restarting software services, deploying software patches, and reboots. DeviceWatch automates these and other remote actions at scale, preventing downtime before it occurs.

A proven solution

Powered by Canopy, the technology used by DeviceWatch is proven. Canopy supports over 1 million devices across 5 continents, reducing support alerts through automation by 30% and achieving up to 81% decrease in onsite support and maintenance cost for customers.

Location	OS Flavor	Platform	Device ID	Name	Serial Number	IP Address	Brand	Product
Azure West US 2	Win32	Virtual Machine	azdwest	azdwest	0000-0012-5208-1684-7455-6295-84	192.168.127.210		
Norcross TSC	Win32	ProLiant DL380 Gen10	tsctvm	tsctvm	PXAXE0MLME02E5	192.168.50.254		
Norcross TSC	Win32	Virtual Machine	tsctfs	tsctfs	1808-7773-5732-4187-0900-8915-41	192.168.50.250		
Norcross TSC	Win32	Virtual Machine	tsctdc	tsctdc	3212-3976-4036-9219-2571-7018-58	192.168.50.249		
Norcross TSC	Win32	Virtual Machine	tsctdb	tsctdb	0000-0013-0095-6727-5398-2372-49	10.0.0.4		
Norcross TSC	Win32	Virtual Machine	tsctda	tsctda	4919-1339-1712-5437-7532-6717-26	192.168.50.252		
Norcross PMO	Win32	ProLiant DL380 Gen10	noscc	noscc	PXLAL0LMEP23K	192.168.200.254		
Azure East US 1	Win32	Virtual Machine	azdoe	azdoe	0000-0010-9907-3860-9377-9727-19	192.168.128.210		
Azure East US 1	Win32	Virtual Machine	azsec	azsec	0000-0011-2549-2211-8396-0539-00	192.168.128.254		
Niatick PMO	Win32	Virtual Machine	nidc	nidc	9306-8184-6407-6025-5196-2128-86	192.168.2.208		
Hanaha Demo	Linux	3190	hanaha-demo	hanaha-demo		192.168.61.254		
Norcross TSC	Linux	Virtual Machine	lde-vm	lde-vm	7599-2965-6533-2503-6921-9562-77	192.168.50.248		
Norcross PMO			AXIS-B8A4F2481B4	cam-md1	B8A4F2481B4	192.168.200.141	AXIS	M3065-V
Norcross PMO			AXIS-B8A4F0E7088	cam-whse-19-out	B8A4F0E7088	192.168.200.116	AXIS	P9818-PVE
Norcross PMO			AXIS-B8A4F2481A1	cam-whse-mandoor-3	B8A4F2481A1	192.168.200.133	AXIS	M3065-V
Norcross PMO			AXIS-B8A4F22EFA9	cam-whse-06-in	B8A4F22EFA9	192.168.200.126	AXIS	P1448-LE
Norcross PMO			AXIS-B8A4F210EE4	cam-whse-11-in	B8A4F210EE4	192.168.200.137	AXIS	P9715-PVE

DeviceWatch supports nearly any device on your network, including but not limited to:

- Network equipment
- Digital signage solutions
- POS/payment technology
- Security equipment (cameras, access control, NVRs, etc.)
- Self-service kiosks/checkout
- Windows/Linux controllers or PCs
- iOS and Android devices
- IoT sensors/devices
- Smart lockers

Start reducing downtime today. Schedule a demonstration of Telaid DeviceWatch.

Reduce expenses, increase uptime



*Savings generated for actual customers by this RMM solution.