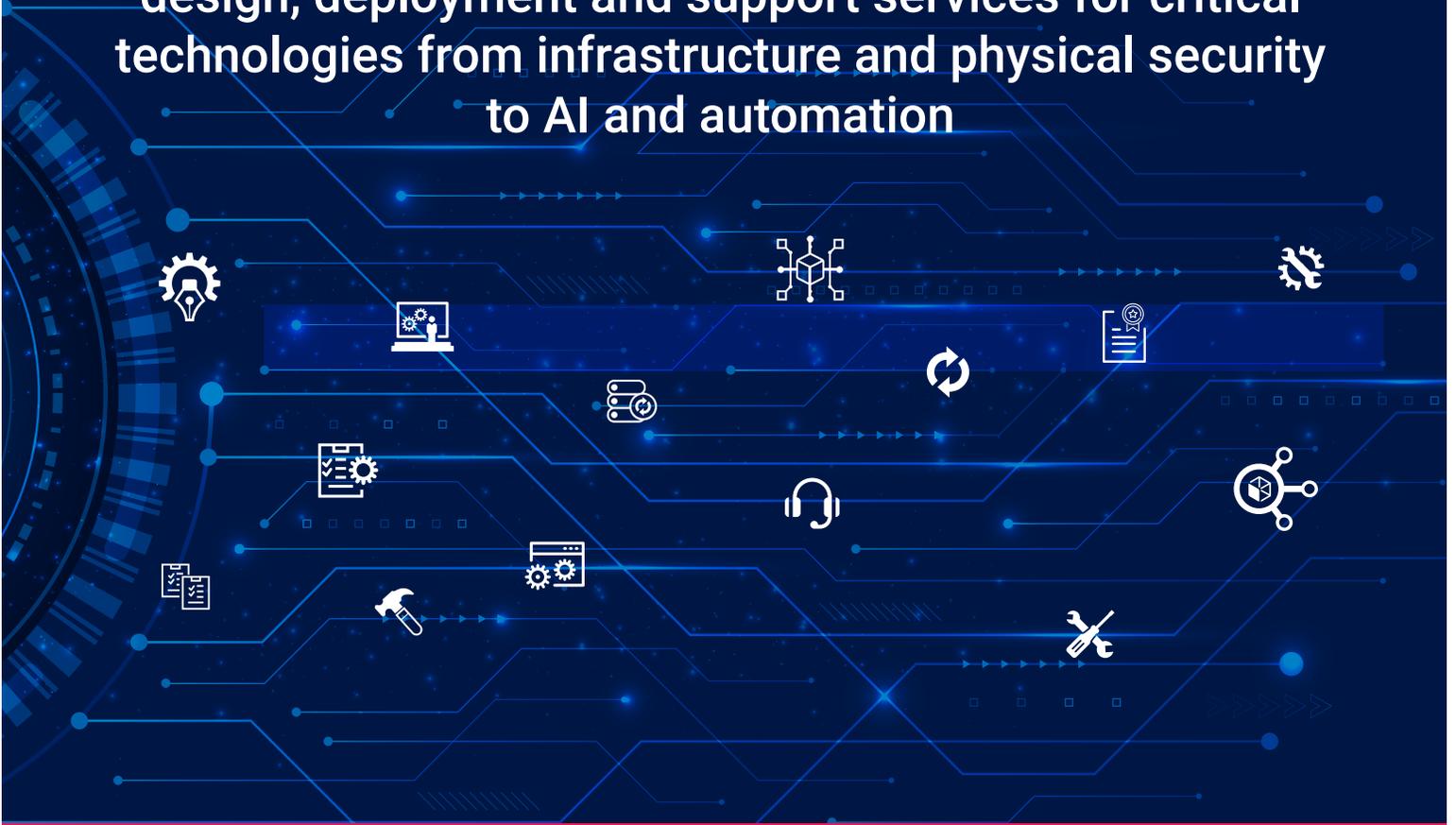


# ACCELERATE YOUR TECHNOLOGY ADOPTION WITH TELAID'S

design, deployment and support services for critical technologies from infrastructure and physical security to AI and automation

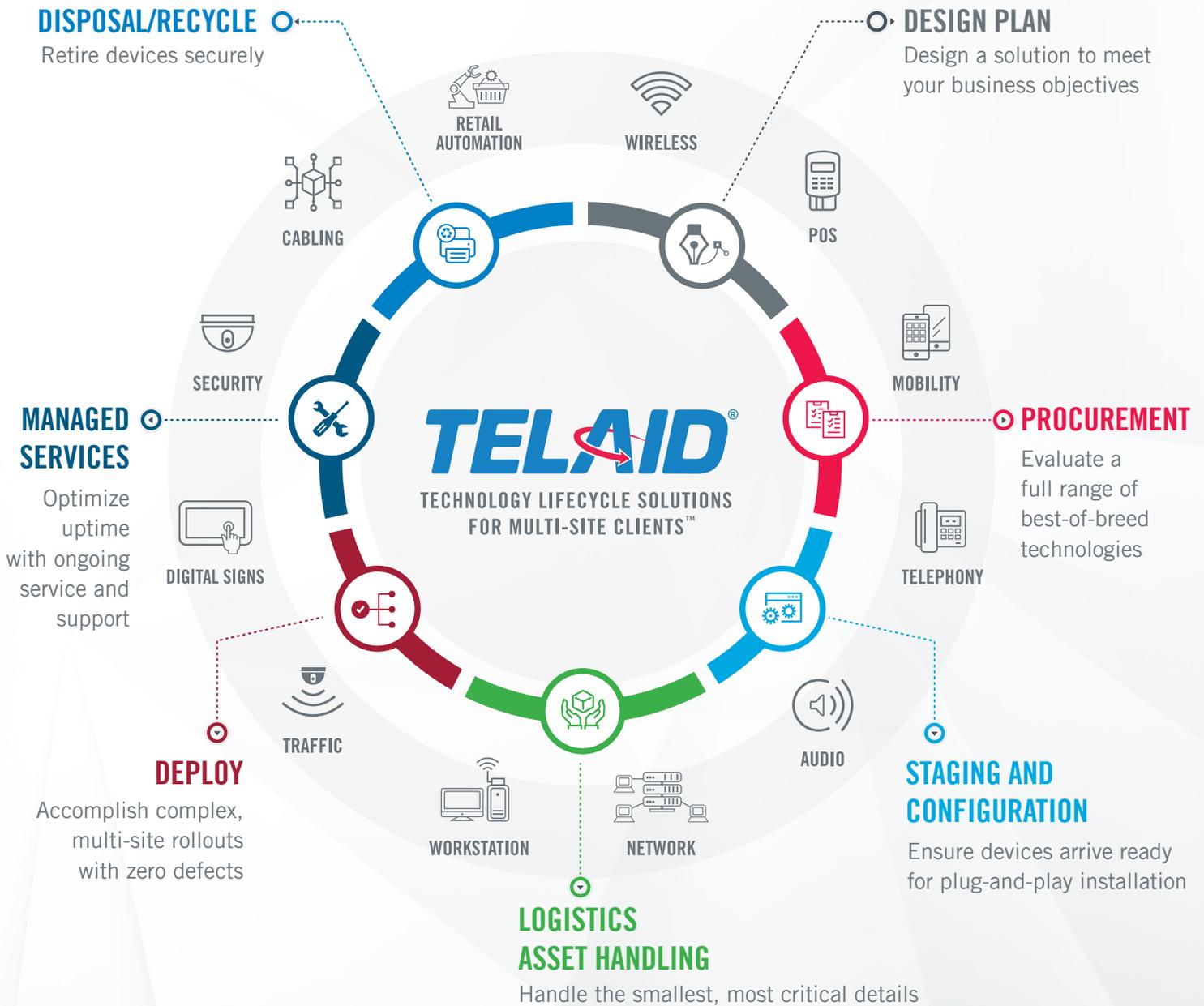


When it comes to technology evaluation, integration and support for multi-site enterprises, Telaid is **the integrator of choice**. Experienced, resourceful and adaptable, Telaid has the unprecedented capability to deliver – wherever and whatever it takes. We thrive on complexity and excel at scale, applying proven methodologies that are scalable and repeatable. We bring superior expertise and absolute precision to every project. Who are we? **We are Telaid**. Explore how we can help you accelerate your technology adoption for better business outcomes.

**TELAID**<sup>®</sup>  
TECHNOLOGY LIFECYCLE SOLUTIONS  
FOR MULTI-SITE CLIENTS<sup>™</sup>

# A single resource for your comprehensive technology needs

We pride ourselves on our team's breadth of expertise in technologies across the board. We handle all your mission-critical technologies and work with any brand or operating system, giving us the flexibility to meet your diverse needs.



# An extension of your internal IT team

Telaid's purpose built services and support let you outsource the technology details so you can access the help you need, when and where you need it.



## DESIGN AND ENGINEERING SERVICES

Rely on Telaid for design and engineering services that pave the most straightforward path to success when it comes to your complex technology projects.



## REMOTE MONITORING MANAGEMENT

Telaid's DeviceWatch, powered by Canopy, offers remote monitoring and self-healing capabilities to optimize uptime and reduce on-site maintenance visits and expenses.



## HELP DESK

Telaid can provide level 1, 2 or 3 call center support to help troubleshoot, conduct remote repairs or provide technical support for your critical systems.



## PROJECT MANAGEMENT

Our project management organization (PMO) ensures successful project delivery with precise project tracking, thorough communications and systematic quality assessments.



## BREAK-FIX

Access on-site break-fix service at your locations nationwide with a break-fix contract from Telaid.



## PREVENTATIVE MAINTENANCE

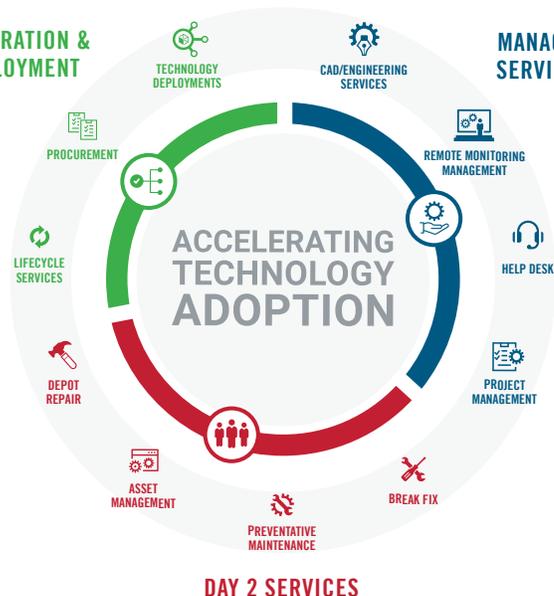
Make critical failures a thing of the past and maintain your technologies on a much lower, more predictable budget.



## ASSET MANAGEMENT

Rely on Telaid to warehouse, manage, configure and ship your technology devices in our Technology Solution Center.

## INTEGRATION & DEPLOYMENT



## DEPOT REPAIR

Telaid can perform board-level repairs in our state-of-the-art repair center in the Technology Solutions Center.



## LIFECYCLE SERVICES

We're equipped to manage all your mission-critical technologies from initial system design and rollout, all the way through end-of-life decommissioning and disposal.



## PROCUREMENT

Telaid can help you identify, vet and select the optimal technologies to accomplish your business objectives.



## TECHNOLOGY DEPLOYMENTS

Telaid's Rapid Deployment solutions ensure that critical technologies are fully functional and properly deployed on time and on budget.

## Why Telaid?

While you may not be familiar with Telaid, we've been around for more than 40 years and are well-known by the world's largest Fortune 500 companies in retail, grocery, convenience, logistics, financial services and QSR.

**1 We know enterprise IT needs and complex technology projects.**

9 companies earning \$50 billion dollars or more depend on us for their IT integrations.

**2 Get IT done. On time, on budget.**

Check our track record: we deliver 98.8% of projects on time.

**3 Trust our track record.**

Telaid has served 28 Fortune 500 enterprises in retail, logistics, financial services and QSR.

**4 Reduce complexity and expense.**

Telaid's customized technology asset management program delivered an impressive \$5.5M in cost avoidance to one leading financial services company in the first 24 months of operation.

**5 Partner with a dependable resource.**

Telaid has 95% first visit resolution on our service calls.

**6 Achieve your business objectives.**

Telaid is a trusted advisor that can help you design and engineer solutions using emerging technologies like robotics, computer vision, voice AI and IoT.

## Ready to get started?

**Partner with the integrator that can support all of the technologies that are critical to your business.**

To learn more about Telaid and our capabilities, visit us at [www.telaid.com](http://www.telaid.com)

