

THE TECHNOLOGY SOLUTION CENTER (TSC)

Making the complex, simple.

When it comes to managing technology, the devil is in the details. Each piece of equipment matters, every location is slightly different, and a single lapse in preparedness can delay a location opening, disrupt operations, or divert valuable time. The team relies on you for consistent results and dependable outcomes. You need a reliable partner who can handle even the most complex projects.





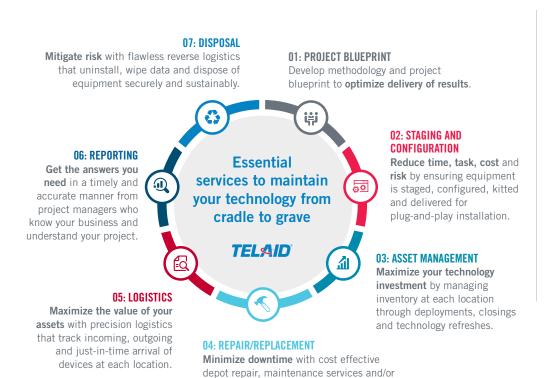








Telaid's Technology Solution Center (TSC) is the backbone of our operation and the heart of our Zero Defect model. It is the location where we organize, stage, configure and repair equipment. Our comprehensive asset management services ensure your projects are handled with complete consistency and precision for on time, on budget delivery. We aggregate, configure, kit and ship equipment so that it arrives on site, ready for plug-and-play installation. Enjoy the peace of mind of knowing your technology is in capable hands so that you can direct your attention to your business.



TECHNOLOGY LIFECYCLE SOLUTIONS TECHNOLOGY LIFECYCLE SOLUTIONS

The TSC: The backbone of our operation and heart of our Zero Defect Model

- Approximately 200,000 technology devices processed and shipped through the facility each year
- Incredibly efficient, fully automated configuration process with the capacity to configure 800 devices concurrently
- Logistics expertise with 98.8% project success rate
- Technology agnostic, handling dozens of brands of equipment and software
- Flexible resource for projects of any size.
 Access complete or specific capabilities
 of the TSC to complement your existing
 resources, capabilities or other technology
 partners.

advanced replacement.

See how we've made our customers successful

Telaid customized an asset management program for one large financial services company, delivering \$5.5 million in savings in 24 months. By managing tracking, evaluating and reusing every piece of equipment available, the company redeployed used equipment rather than purchasing new equipment.

Fortune 100 clients rely on Telaid to ensure that IT and physical security hardware and infrastructure are live and functional for plug-and-play implementation of new store technology. Using our Proven Process, every piece of equipment is staged, configured, kitted and shipped to the opening location on schedule. In one year alone, Telaid handled for one retailer 291 new store openings and 713 store upgrades with more than 24,000 pieces of equipment, all accomplished on time and on budget.



What you need to be successful

At Telaid, we're not successful until you're successful. That's why your technology is our priority and sole focus. With over 35 years of experience under our belt, we have learned a few things about what it takes to deliver our Zero Defect Model and cost-effective technology lifecycle solutions and we've built a culture around those characteristics.

NIMBLE - Because every project, every piece of hardware, and every situation is different, flexibility is key. While we stick to the best practices outlined in our Proven Process, we ensure that we are nimble, flexible and responsive. We expect the unexpected and are prepared to prevail. Our team is trained and authorized to respond to your needs and get the job done even in the most challenging of circumstances.

CAPABLE – No matter what kind of technology, or the size of the project, we bring just the right resources to the job. We are capable, a tribute to our people, their training, and the state-of-the-art tools in our TSC.

PROVEN – Don't just take our word for it. Our results and our customers speak for themselves. It's hard to argue with the fact that 99.8% of projects are completed on time and that we've had 100% customer retention for the last five years.

Price or precision?

You no longer have to choose between the two.

Contact us to learn how we can deliver your projects on time, for less money. Going to be in Atlanta? Let us take you on a tour of our TSC!

E) inquiry@telaid.com T) 800.205.5556

About Telaid

Telaid has a consistent track record of delivering even the most complex technology projects on time and on budget. For more than 35 years, technology integrator, Telaid has served its clients by deploying excellence and exceeding expectations. Flexible and resourceful, Telaid is a single provider of rapid deployments, cradle-to-grave technology solutions, wireless and physical security.

How may we serve you? Contact us at 800.205.5556 to get started!